

Candy Cane Lane Ltd Terms and conditions

Payment

- A £50.00 non-refundable deposit is payable upon booking to secure your date and the outstanding balance is due 4 weeks prior to your event. We will also require a breakage deposit of £50.00 with the final balance and this will be refunded in full within 2 weeks of the event assuming no damage is done to Candy Cane Lane Ltd's property. We accept cash, cheque and bank transfer.

Photography

Customer agrees to photographs being taken of Candy Cane Lane cart and or products, these may be used for promotional purposes.

Travelling

For services provided within a 30 mile radius of Largs, North Ayrshire (KA30) travel fees are included in the hire cost. For events outside this area there is an additional travel fee.

Cancellation Charges

Should you have to cancel your booking the following charges will apply:

- Within 8 weeks of the event - 50% of total cost
- Within 4 weeks of the event - 100% of the total cost
- The £50.00 breakage deposit will be fully refunded
- Any breakage deposit already paid to Candy Cane Lane Ltd for a booking which has to be cancelled would be fully refunded.
- In the highly unlikely case that Candy Cane Lane Ltd have to cancel your booking, we will fully refund all monies paid to us.

Cart Dimensions

Please note that it is the clients responsibility to ensure there is access for the candy cart at your venue. The dimensions are:

- Width – 2ft
- Length – 5ft
- Full height when assembled – 6ft 6” (cart can be assembled once inside venue)

Safety warnings and Nut Allergies

Please be advised that some sweets may contain or have traces of nuts or nut oils, they may also have been in contact with products and sweets containing nuts. Candy Cane Lane Ltd cannot be held responsible for any issues resulting from any food allergies.

Customers should ensure that young children are supervised at all times to avoid the risk of suffocation or choking from plastic sweet wrappers, sweets or plastic bags. Candy Cane Lane Ltd will not be held responsible for safety issues which occur from the use of our equipment or consumption of our confectionary at your event